

ocasa

# OVEN & HOB

**TROUBLESHOOTING GUIDE**

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## OVEN WON'T TURN ON

- **Check Power Supply** – Ensure oven is plugged in, circuit breaker not tripped.
- **Check Timer** – Some ovens need timer set to start.
- **Faulty Door Switch** – Try opening/closing door to trigger switch.

## OVEN TEMPERATURE INCORRECT

- **Thermostat Calibration** – Use thermometer to confirm temp.
- **Faulty Temperature Sensor** – Replace if not working.

## HOB STRANGE NOISES

- **Gas Hob** – Hissing may indicate leak, turn off immediately.
- **Electric Hob** – Buzzing/clicking can be normal, continuous noise = issue.

## OVEN WON'T HEAT

- **Heating Element** – Check for cracks/blisters, may need replacement.
- **Thermostat** – Could need recalibration/replacement.
- **Gas Oven Igniter** – Broken igniter won't light gas.
- **Thermal Fuse** – May blow if oven overheats.

## OVEN DOOR ISSUES

- **Dirty/Damaged Door Seal** – Clean or replace seal.
- **Misaligned Hinges** – Hinges may need professional fixing.

## OVEN STRANGE NOISES / SMELLS

- **Fan Noise** – Check for debris/obstructions.
- **Loose Components** – Secure trays/elements.
- **Dirty Oven** – Clean spills, grease, burnt residues.

## HOB NOT HEATING PROPERLY

- **Burnt-Out Element** – Replace damaged elements.
- **Induction Hob** – Ensure cookware is magnetic.
- **Faulty Switch/Relay** – May need professional repair.

## HOB WON'T TURN ON

- **Check Power Supply** – Ensure plugged in, breaker not tripped.
- **Check Control Settings** – Ensure correct power level, check safety lock.
- **Faulty Element** – Replace if broken or burned out.

## HOB UNEVEN HEATING / LOW FLAME

- **Dirty/Clogged Burner** – Clean burners and gas ports.
- **Worn-Out Element** – Replace if damaged.
- **Gas Flow Issues** – Check supply lines and ports.
- **Faulty Igniter** – Replace if not sparking.

## WHAT TO DO NEXT

If these steps don't solve the issue, contact your property manager or maintenance team.

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**LOG MAINTENANCE REQUEST**