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FRIDGE & FREEZER

TROUBLESHOOTING GUIDE

ALWAYS OBTAIN MAKE/MODEL/ SERIAL NUMBER (INSIDE WALL NEXT TO SALAD DRAWER)

FRIDGE OR FREEZER WON'T COOL

- **Check Power Supply** – Ensure plugged in and breaker not tripped.
 - Thermostat Setting – Fridge: 35-38°F (1.5-3°C), Freezer: 0°F (-18°C).
- **Dirty Condenser Coils** – Clean with brush/vacuum.
- **Defective Compressor** – May require professional repair.
- **Faulty Thermistor** – Replace if not sensing temperature correctly.

FREEZER TOO WARM OR FRIDGE TOO COLD

- **Check Thermostat** – Ensure correctly set.
- **Evaporator Fan** – Replace if not circulating air.
- **Door Seal** – Replace if cracked/damaged.
- **Air Flow Blockage** – Keep vents clear inside fridge/freezer.

FRIDGE OR FREEZER TOO NOISY

- **Condenser Fan** – Clean or replace if noisy.
- **Compressor Noise** – Excessive noise may mean failing compressor.
- **Evaporator Fan** – Ice buildup may cause noise, defrost unit.
- **Items in Freezer** – Adjust items so they don't touch moving parts.

FRIDGE FREEZER TOO FROSTY

- **Defrost Timer/Heater** – May need replacement if malfunctioning.
- **Door Not Closing Properly** – Ensure tight seal.
- **Frequent Door Opening** – Reduce to prevent frost buildup.

FRIDGE OR FREEZER LEAKING WATER

- **Defrost Drain Clog** – Check and clear blockages.
- **Frozen Drain Line** – Thaw with warm water.
- **Door Seal** – Replace if damaged.
- **Water Filter/Line** – Inspect for leaks (ice makers/water dispensers).

FRIDGE OR FREEZER SMELLS BAD

- **Clean the Interior** – Remove spills and old food.
- **Check Blocked Drain** – Clear obstructions.
- **Carbon Filter** – Replace if fitted and expired.
- **Check for Mold** – Clean thoroughly and fix leaks.

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LOG MAINTENANCE REQUEST